

KaleidaGraph 5.0 ReadMe File

This document contains release notes and other important information about version 5.0 of KaleidaGraph. If you have any questions, please contact Synergy Software and we will be happy to assist you.

System Requirements

To run KaleidaGraph on a Mac, you need the following:

- OS 10.14 or later.
- 150 MB free hard disk space.

To run KaleidaGraph under Windows, you need the following:

- A 64-bit version of Windows 10 or later.
- 150 MB free hard disk space.

Installing KaleidaGraph

The installer creates a new folder on your hard disk containing the KaleidaGraph software. If you are upgrading from an earlier version, your existing KaleidaGraph files are not affected.

Mac Version

To install KaleidaGraph on your computer:

1. Make sure you are logged in as the administrator of the computer.
2. Drag the KaleidaGraph 5.0 folder to the Applications folder.
3. After installing, please visit our website and submit your registration information. By registering the software, you will receive free technical support and upgrade information.

Windows Version

To install KaleidaGraph on your computer:

1. Make sure you are logged in as the administrator of the computer.
2. Launch the KaleidaGraph installer and proceed through the various screens.
3. Once all of the program files have been installed, click Finish to exit the installer. A second installer may also run in the background to install the Visual C++ Redistributable file.
4. After installing, please visit our website and submit your registration information. By registering the software, you will receive free technical support and upgrade information.

Network Installation

To have KaleidaGraph installed on a server and not ask each user to personalize the software:

1. Make sure you are logged in as the administrator of the computer.
2. Install KaleidaGraph on the server.
3. Launch the KaleidaGraph application from the server and personalize the software.
4. Quit out of KaleidaGraph.
5. Mac version: Move **UserInfoV5.xml** from the Macintosh HD > Users > (user) > Library > Application Support > Synergy Software > KaleidaGraph5.0 folder and **KG50License** from the Macintosh HD > Users > (user) > Library > Preferences > KaleidaGraph Preferences folder and place them in the same folder as the KaleidaGraph application.
6. Windows version: Move **UserInfoV5.xml** and **KG50License** from the \\Users\\(user)\\AppData\\Local\\Synergy Software\\KaleidaGraph5.0 directory and place them in the same directory as the KaleidaGraph application.

Learning KaleidaGraph

Don't know where to begin? Here are a few places you can turn to start learning KaleidaGraph:

- Open the newly installed KaleidaGraph 5.0 folder and print the Quick Start guide from the Manuals folder. Alternatively, view the Tutorial found under the Help menu. Use one of these guides to quickly learn the basics of KaleidaGraph. Create your first plot in only 3 minutes, customize it, perform regression analysis, add error bars and more. You will be productive with KaleidaGraph in only one hour!
- The Tutorials section of the Help file also provides other tutorials not found in the Quick Start guide.
- To view the electronic manual, choose Help > Manual from within the KaleidaGraph application.

Getting Help

If you have a question that is not covered in the Quick Start guide or want more information on a particular topic, here are several places you can reference for information:

Context Sensitive Help

To get online Help, do any of the following:

- Choose **Help > KaleidaGraph Help**
- Click **Help** in any dialog that contains a **Help** button.
- Click the ? button on the toolbar. (Windows version)

The Help dialog contains a table of contents for the topics available in the KaleidaGraph program. Click the topic and the dialog displays the information available for the selected topic. If you are unable to locate the desired information from the table of contents page, you can use the Index or search the entire Help system for a particular term.

PDF Manual

A PDF version of the manual is available by choosing **Help > Manual** from within the KaleidaGraph application.

Synergy Website

The Support area on our website (www.synergy.com) has a Knowledge Base section for FAQs and answers to other technical questions.

Email

Assistance is available by sending email to support@synergy.com. Most messages are answered within 24 hours Monday - Friday.

Phone

If the above options are not helpful, call Synergy Software at 610-779-0522.

Product Registration

Please register KaleidaGraph using one of the following methods to be eligible for free technical support and upgrades:

- Access our website (www.synergy.com/registration) and submit the registration form.
- Email your name, company name, full address, phone, email address, serial number, and version number to registration@synergy.com with the subject **Registration**.

Uninstalling KaleidaGraph

To remove the KaleidaGraph software from your computer:

- Mac version: Drag the KaleidaGraph 5.0 folder to the Trash and empty the trash.
- Windows version: Choose **Settings** from the **Start** menu and open **Apps**. Choose KaleidaGraph and click **Uninstall**.

Contact Information

If you have any questions concerning KaleidaGraph, please contact us at:

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Tel: 610-779-0522
Fax: 610-370-0548

Internet addresses:

Sales/Upgrades: orders@synergy.com
Technical Support: support@synergy.com

Website: www.kaleidagraph.com
www.synergy.com

Please take the time to register your program during installation to receive free technical support and upgrade information. You can also register by accessing the registration page on our website.

Please feel free to check our website periodically for:

- Product descriptions
- Technical notes
- Frequently asked questions
- New release information
- Maintenance updates
- And other topics of interest