

SigmaPlot v15 Licensing, Installation and Activation Guide

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SigmaPlot License System

Supported license types

a. Standalone license

Entitled to work on single standalone machine. License can be activated thru

- Product key (Set of Alpha numeric characters)
- .V2C license file (File with license information), to generate this license user need to send the .C2V file which the standalone machine finger print.

b. Site license

Entitled to work on many standalone machines on the same location depends on number of site license. License can be activated thru

- Product key (Set of Alpha numeric characters), same key can be used to activate license in defined number of user machines.

c. Network license

Entitled to work on many concurrent machines depends on number of network license. A License manager need to be installed to serve license for multiple machines connected on that network. Network license can be activated thru

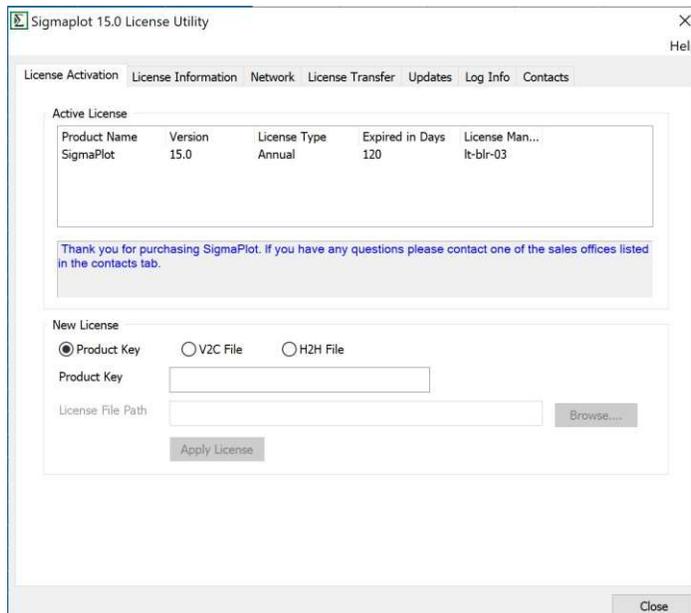
- Product key (Set of Alpha numeric characters), each product key will activate predefine number of concurrent user support in the license manager.
- .V2C license file (File with license information), to generate this license file, user need to send the .C2V file with the license manager installed machine finger print.

Licensing interface and tools:

a. License Utility:

License Utility: This dialog is part of SigmaPlot and can be invoked thru

Help Tab - > License Status ribbon button. This dialog contains multiple tabs to handle different licensing activities.



b. License Utility Command Line:

Tool to apply license thru command line. This executable (SPW_15_LicenseUtility_cmd.exe) is available in the SigmaPlot installed folder

c. Syntax:

Usage1: SPW_15_LicenseUtility_cmd.exe CMDLINE="LICENSETYPE=PRODUCTKEY KEY=xxxx LOGFOLDERPATH=aaaa"
 Usage2: SPW_15_LicenseUtility_cmd.exe CMDLINE="LICENSETYPE=V2CFILE FILE=yyyy LOGFOLDERPATH=aaaa"
 Usage3: SPW_15_LicenseUtility_cmd.exe CMDLINE="LICENSETYPE=H2HFILE FILE=zzzz LOGFOLDERPATH=aaaa"

/?	Displays expected license apply syntax. This is the same as not typing any options.
CMDLINE	Mandatory first keyword followed by valid license parameters given within quote sign.
LICENSETYPE	This option is used to set license type, either product key or v2c file or h2h file.
PRODUCTKEY	This keyword is used to define license type as product key.
V2CFILE	This keyword is used to define license type as v2c file.
H2HFILE	This keyword is used to define license type as h2h file.
KEY	This option is used to set product key value.
FILE	This option is used to set v2c or h2h file path location.
LOGFOLDERPATH	This option is used to set log file path, which contains log information generated during the apply license process.
xxxx	Replace this with product key value. (Ex.f1231abc-1ab1-4a99-96d1-6ccc6cba693).
yyyy	Replace this with the physical location of given v2c file in local machine (Ex. E:\SPW_15_License\license.v2c).
zzzz	Replace this with the physical location of given h2h file in local machine (Ex. E:\SPW_15_License\license.h2h).
aaaa	Replace this with the physical location of log file folder path in local machine (Ex. E:\SPW_15_License\log\).

2. License Activation Utility: Tool to create V2C file for the machines which are in air gapped environment and not able to activate license thru product key. This tool can be used on any other machine, which has access to the cloud hosted SigmaPlot license generation server without any restriction. This utility is available in SigmaPlot installed folder and need C2V file of the machine in air gapped / access restricted environment.

Improvements in SigmaPlot v15

a. License Activation Server:

- AWS Cloud based license activation server with 24/7 availability and 99.99% Monthly Uptime Percentage.
- Server domain name (**Inpixon.sentinelcloud.com**) can be whitelisted and better handled thru firewall or antivirus.
- Better load balancing with server IPs as they are managed in the cloud and service provider issue will not arise.

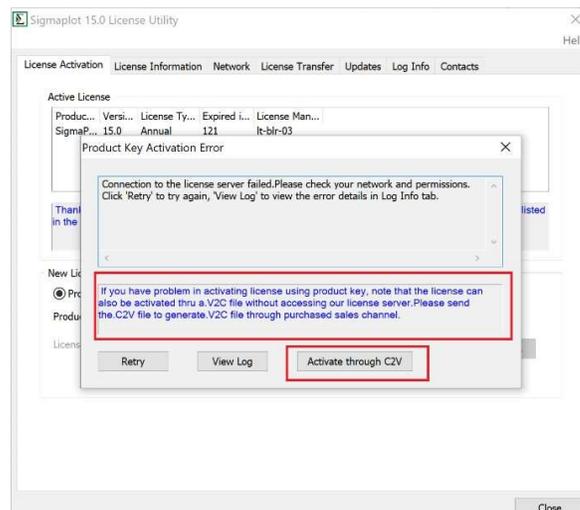
b. Additional Support:

- Windows 11 support.
 - Windows Insider Preview builds are not supported.
- Windows Server 2022 support for license manager.
- License activation tool to support air gap environment.
- Detach / Commute /External access support for network license.

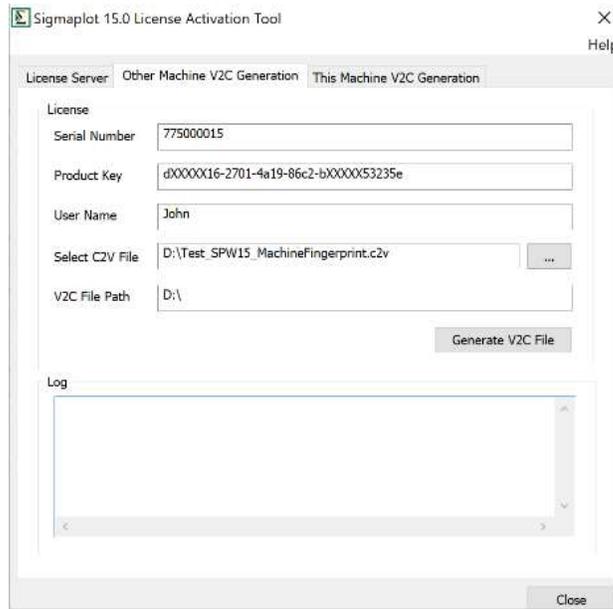
c. License type specific improvements:

1. Standalone License:

- **Product Key based activation: License activation thru product key should go smooth now with cloud hosted License Activation Server.**
- **Alternative C2V/V2C based activation:** In case of failure to activate product key, SigmaPlot license utility will suggest activating the license thru alternative mechanism, where the user need to save the C2V file and send the same to the SigmaPlot Sales Channel to collect V2C file.

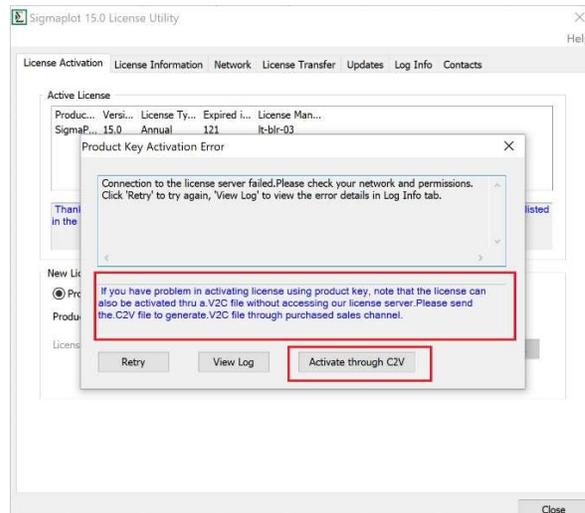


- **Air gap / Access restricted environment:** License can be activated thru C2V/V2C file approach by using the ‘License Activation Utility’ from some other machine which has access to ‘Inpixon License Activation Server – inpixon.sentinelcloud.com’ in the cloud.



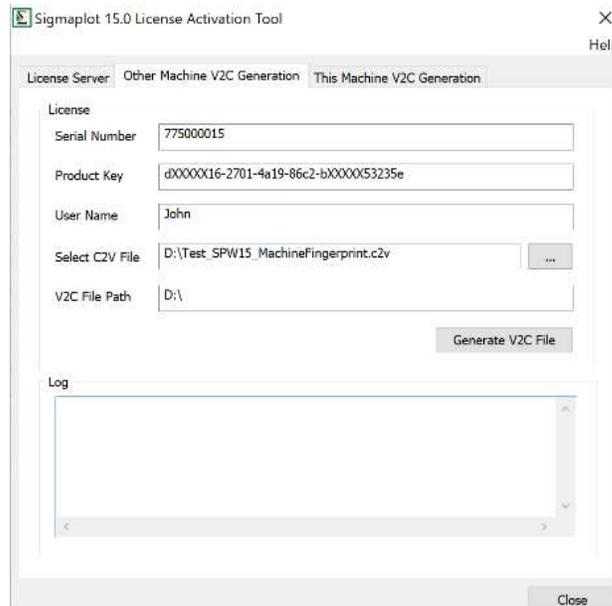
2. Site License:

- **Product Key based activation:** License activation thru Single product key for the site should go smooth now with cloud hosted License Activation Server.



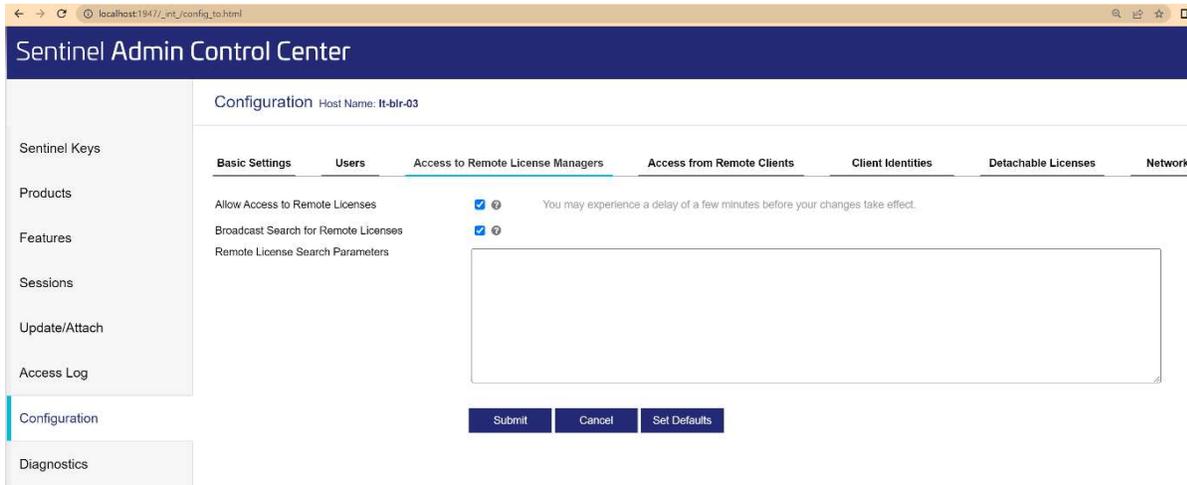
- **Alternative C2V/V2C based activation:** In case of failure to activate product key, SigmaPlot license utility will suggest activating the license thru alternative mechanism, where the user need to save the C2V file and send the same to the SigmaPlot Sales Channel to collect V2C file.

- **Air gap / Access restricted environment:** All the site users license can be activated thru C2V/V2C file using the 'License Activation Utility' from some other machine which has access to 'Inpixon License Activation Server – inpixon.sentinelcloud.com' in the cloud.

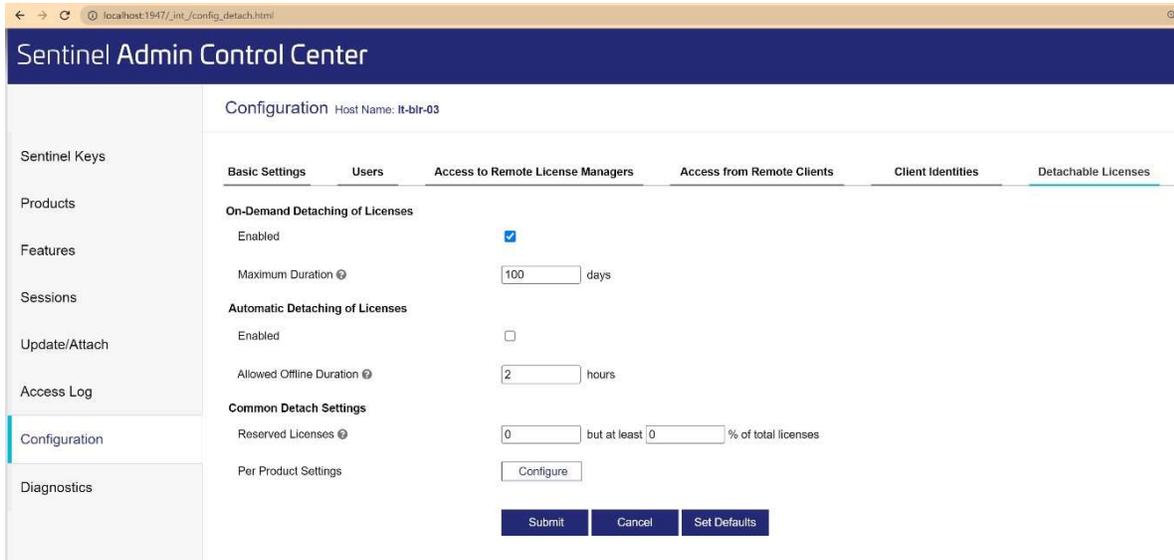


3. Network License:

- **Product Key based activation:** License activation thru product key should go smooth now with cloud hosted License Activation Server.
- **Alternative C2V/V2C based activation:** In case of failure to activate product key, SigmaPlot license utility will suggest activating the license thru alternative mechanism, where the user need to save the C2V file and send the same to the SigmaPlot Sales Channel to collect V2C file.
- **Network Package:** Separate package with license utility and required tools to install license manager in the **server** machine. This will facilitate to install license manager without installing SigmaPlot on that machine.
- **Better VM Support:** Improved support for virtual machine environments.
- **Improved Admin Control Center: Better control center to manage network licenses.**

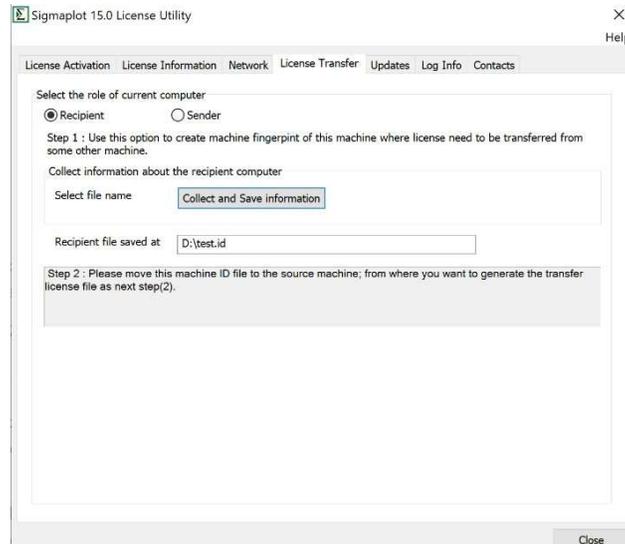


- **Detach/Commute/External Access:** Supports detachable or roaming license, where the user can detach for specific period and provision to access the license server using the IP address of the license manager for remote working.

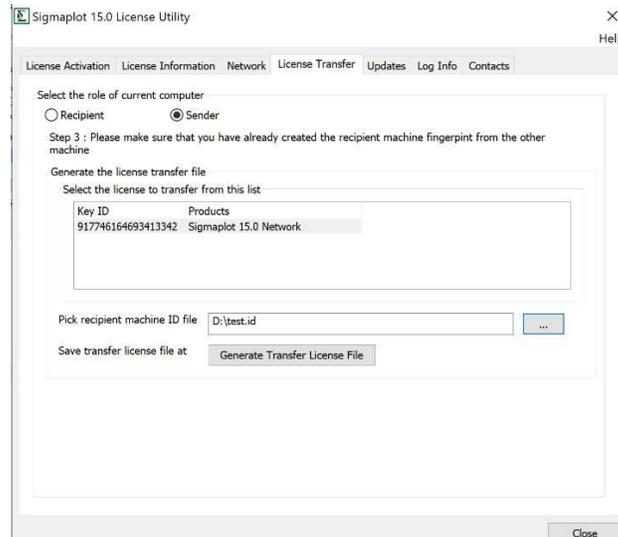


- **License Transfer:** Activated license can be transferred to new machine. For which, user need to collect the new machine fingerprint using the “License Utility” and transfer the active license to that machine using the fingerprint.

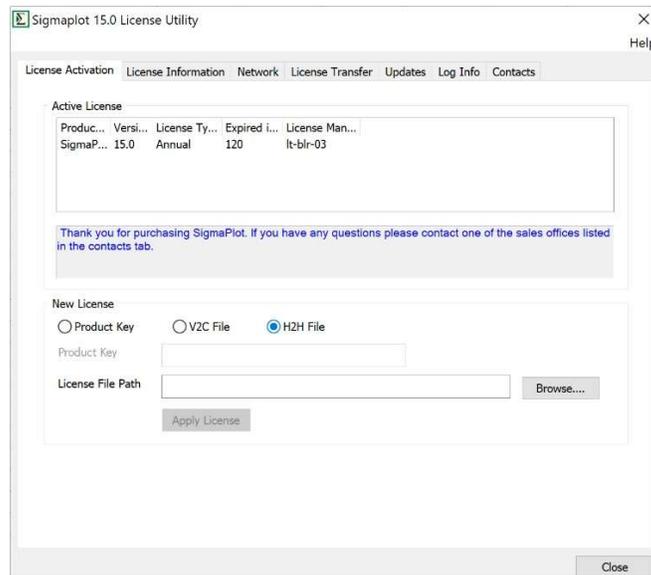
Step 1: Recipient Machine: Collect machine fingerprint thru an ID file.



Step 2: Sender Machine: Generate a new license from existing license based on fingerprint file(ID).



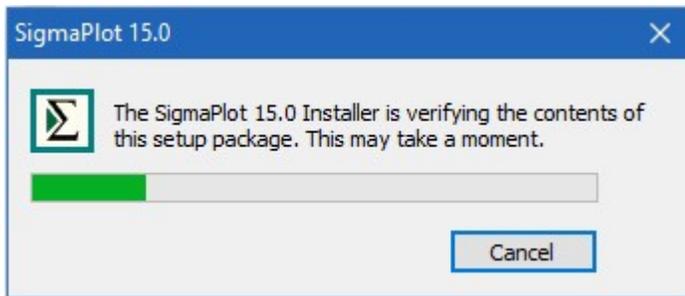
Step 3: Apply transfer license (.h2h) in the new machine using license activation tab.



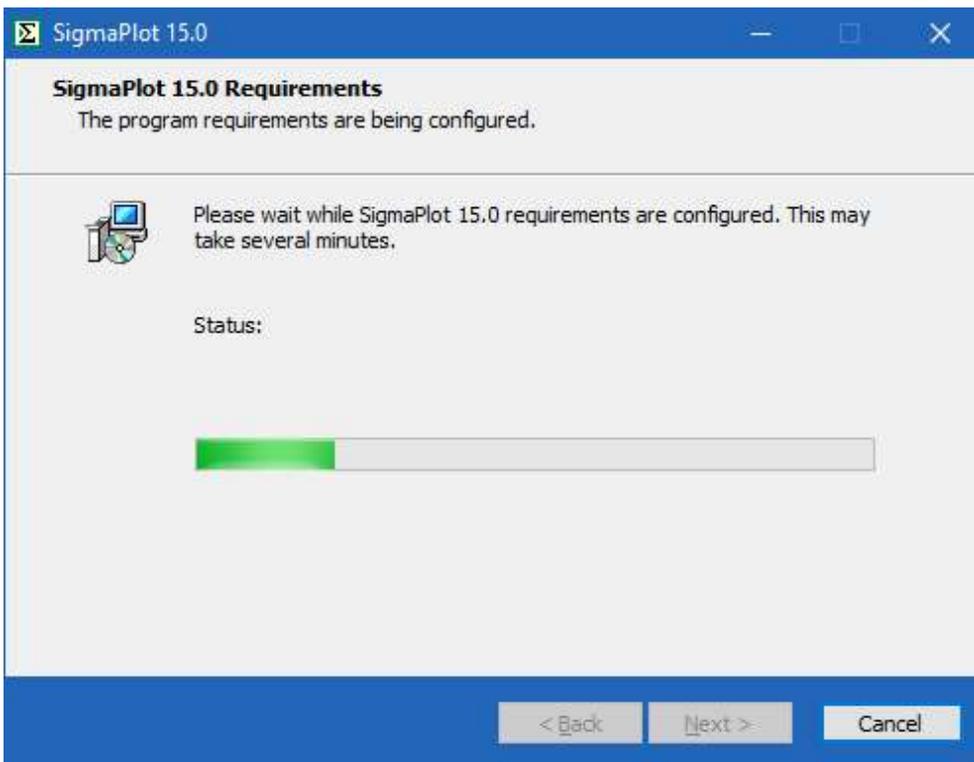
Installing SigmaPlot

Please close Excel before installing SigmaPlot.

Running SigmaPlot installation (SigmaplotInstaller.exe) executable should bring the following progress windows one after another:



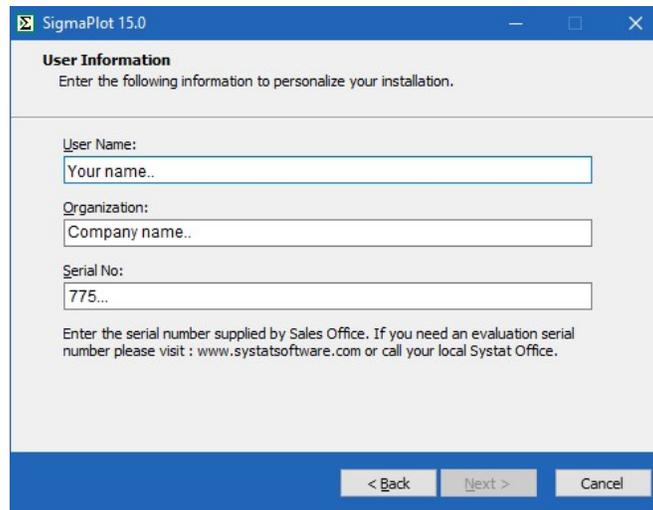
It may take a little while bringing up the installation dialogs as follows since SigmaPlot is verifying the contents and or downloading/installing components, press Next button:



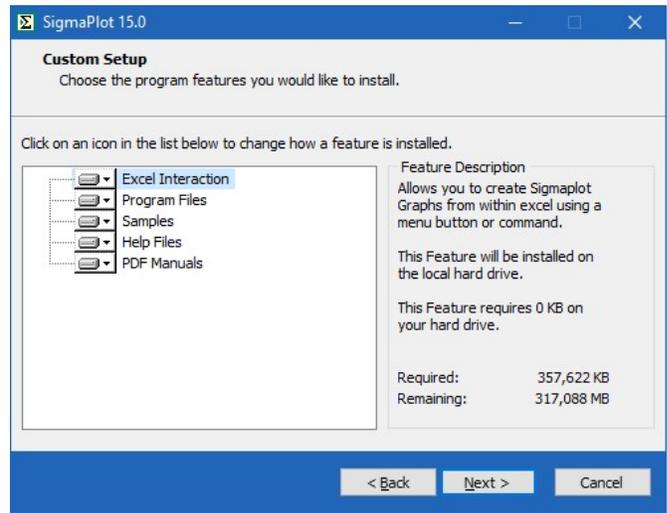
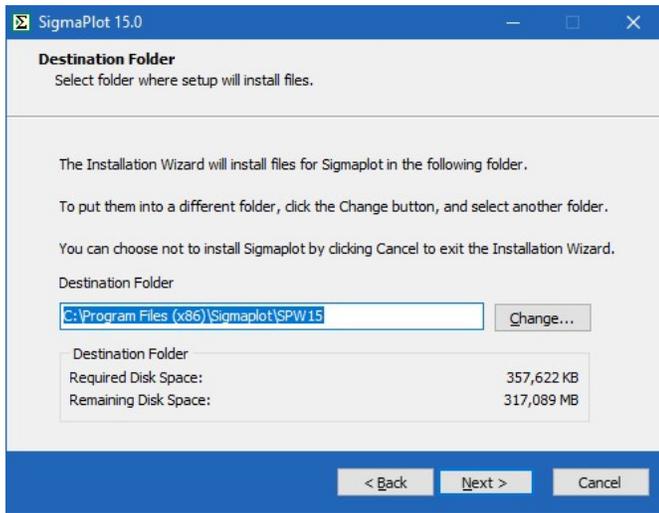
Similarly, press Next button, and elect the appropriate radio button in the follow up dialog then press Next to proceed:



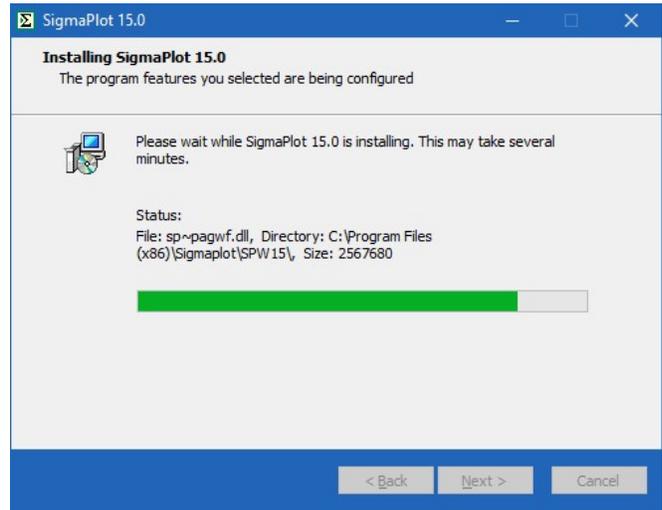
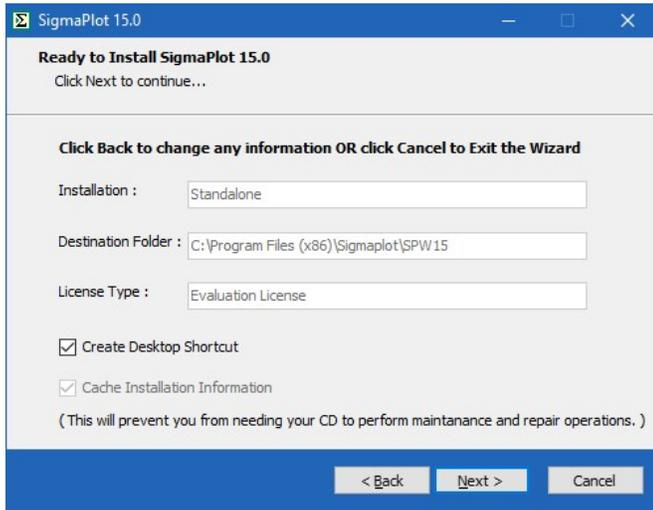
Enter user name, company/organization name, and serial number:



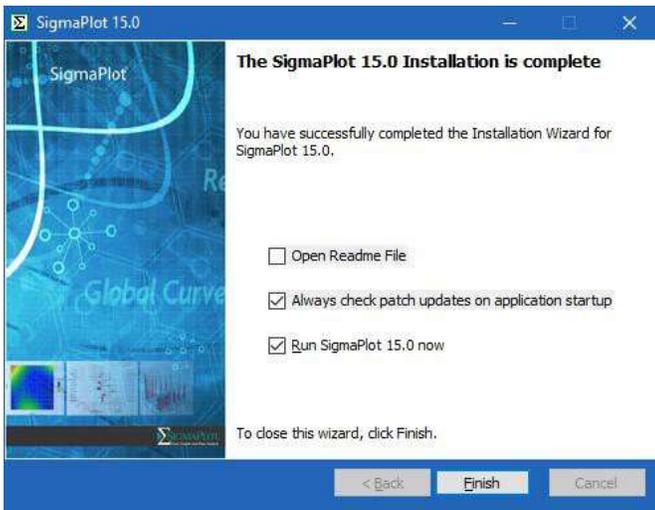
Then SigmaPlot dialog shows the path to the default installation location, the next dialog shows the installable components.



There is no license key/file required at this point since SigmaPlot will be installed with a 30 days trial license which can be updated after the installation. Then, please follow the rest of the progress windows/dialog(s) to proceed with the installation.



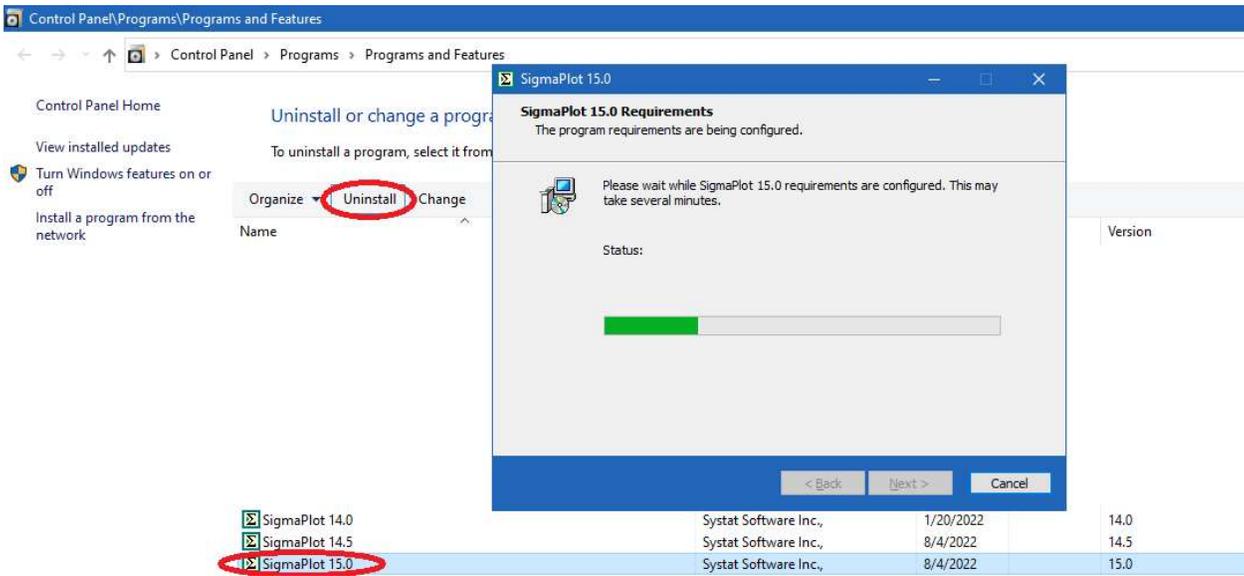
Select “Finish” button to complete the installation, here you have options to check/uncheck some checkboxes as:



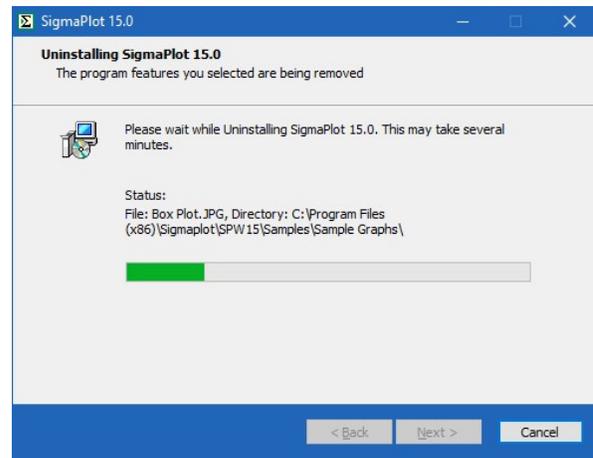
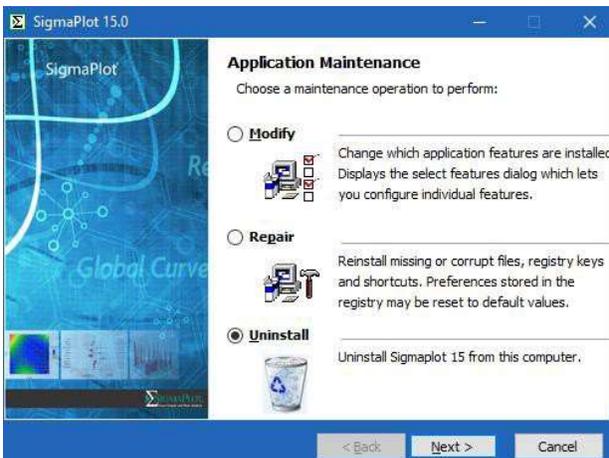
Note: To register various components, SigmaPlot required running at least once as administrator, close SigmaPlot if opened then right click on the SigmaPlot desktop icon and select “Run as administrator”

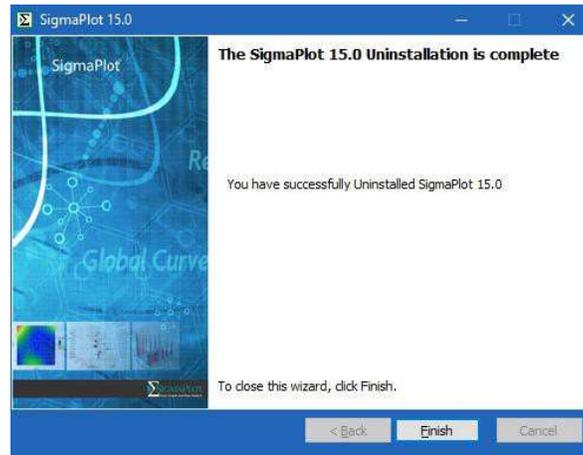
Uninstalling SigmaPlot

Uninstalling SigmaPlot requires going into “Programs and Features” under the Control Panel. Select SigmaPlot 15 from the installed programs and click on “Uninstall” on the top, then proceed with the following dialog, press Next button:



Press the Next button after selecting ‘Uninstall’ radio button then view the progress bar then press Finish button to complete the uninstallation:





License Activation/Update:

How to Update Your SigmaPlot License:

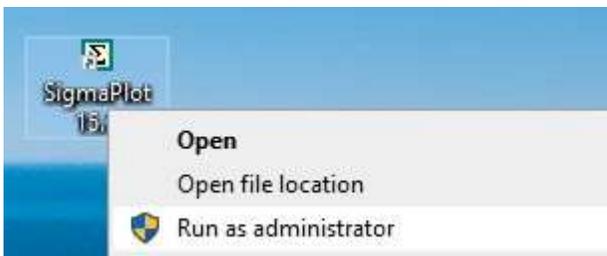
Using Product Key or Site/Network License File (*.v2c)

You can update your SigmaPlot License using a product key or a site license file (*.v2c).

a. Using a Product Key (online license installation)

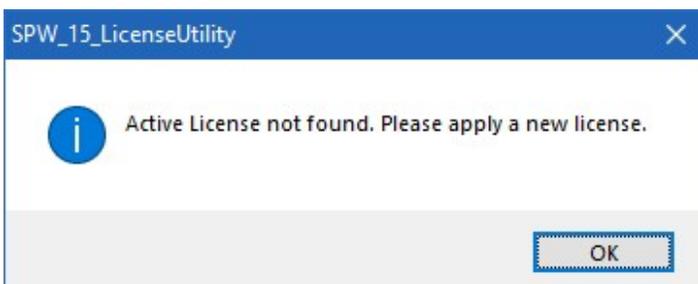
If you have a **Product Key**, you must be connected to the Internet to install the license.

1. After installing, right-click on the SigmaPlot icon on your desktop and select **Run as administrator**



You may need to enter an administrator username and password to run. If there is no license available, then the

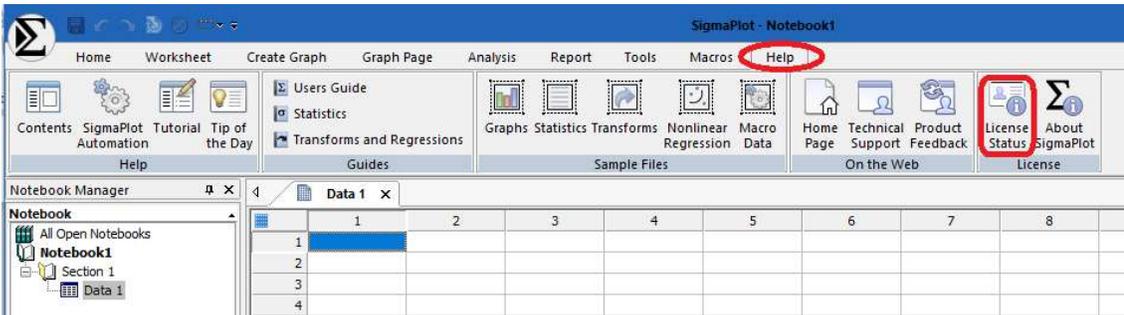
SPW_15_LicenseUtility dialog box appears:



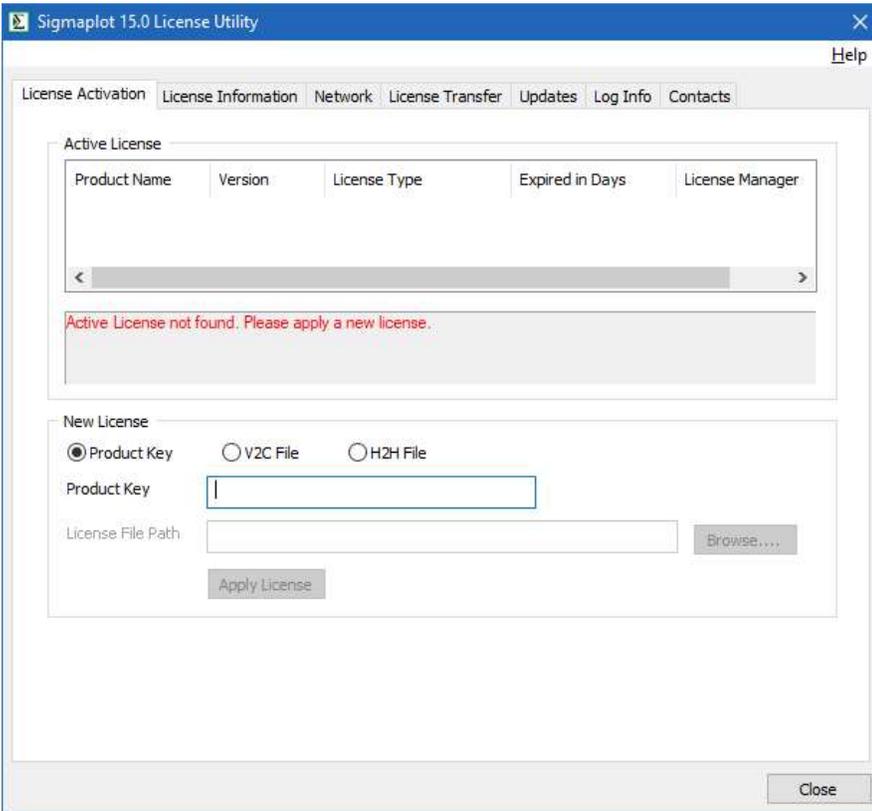
Click **OK**. And go to step 3.

If a trial or any other license still available then SigmaPlot would launch without the above dialog.

2. After launching SigmaPlot, click the **Help** top tool bar menu then press **License Status** ribbon



The **SigmaPlot 15 License Utility** dialog box appears. In that case, either you have a product key or '*.v2c' license file. Select the 'License Activation' tab under **New License**, group select **Product Key** radio button



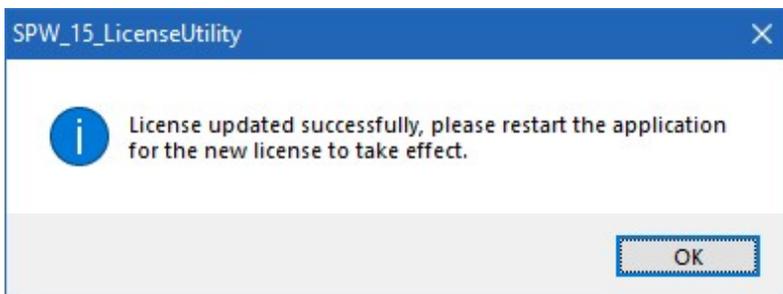
3. Enter the alpha-numeric product key into the field and click **Apply License**

At this point license utility will attempt to connect internally (one time connection) to our following license server(s) to install the license:

inpixon.sentinelcloud.com

PS: If required, please allow/white-list it in your security/firewall to establish one time communication to our license server

Once communication to our license server is established and license is installed. the **SigmaPlot 15 License Utility** dialog box appears to inform you that the license was updated successfully.

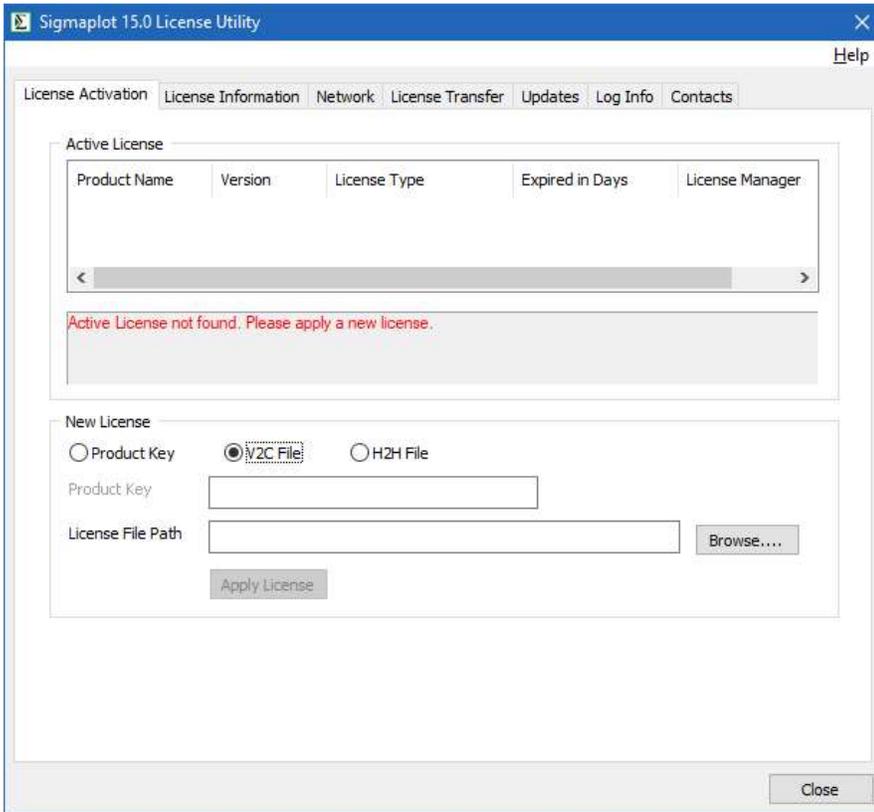


4. Click OK to launch SigmaPlot

b. Using a *.v2c Site License File

Follow these instructions if you have received a (*.v2c) license file for a site or standalone installation:

1. In **SigmaPlot 15 License Utility** dialog box, click **Browse**
2. Press **Browse** button and then select the *.v2c license file which SigmaPlot sales team may have provided you, and click **Open**
3. Click **Apply License**
4. Click **OK**



You can repeat these steps to see the status of perpetual or time limited licenses.

Tip: You can run the **SigmaPlot 15 License Utility** by double-clicking **SPW_15_LicenseUtility.exe** from the SigmaPlot application directory (by default C:\Program Files (x86)\SigmaPlot\Spw15).

- c. For network licenses, please visit <https://systatsoftware.com/networkusers/>