

SigmaPlot v15 Licensing, Installation and Activation Guide



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SigmaPlot License System

Supported license types

a. Standalone license

Entitled to work on single standalone machine. License can be activated thru

- Product key (Set of Alpha numeric characters)
- .V2C license file (File with license information), to generate this license user need to send the .C2V file which the standalone machine finger print.

b. Site license

Entitled to work on many standalone machines on the same location depends on number of site license. License can be activated thru

 Product key (Set of Alpha numeric characters), same key can be used to activate license in defined number of user machines.

c. Network license

Entitled to work on many concurrent machines depends on number of network license. A License manager need to be installed to serve license for multiple machines connected on that network. Network license can be activated thru

- Product key (Set of Alpha numeric characters), each product key will activate predefine number of concurrent user support in the license manager.
- .V2C license file (File with license information), to generate this license file, user need to send the .C2V file with the license manager installed machine finger print.

Licensing interface and tools:

a. License Utility:

License Utility: This dialog is part of SigmaPlot and can be invoked thru Help Tab - > License Status ribbon button. This dialog contains multiple tabs to handle different licensing activities.



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	License Information	Network License	e Transfer Updates	Log Info Contacts	
Active License					
Product Nar SigmaPlot	version 15.0	License Type Annual	Expired in Days 120	License Man It-blr-03	
Thank you f in the contact New License Product #	or purchasing Sigma ts tab.	Plot. If you have an	y questions please o	ontact one of the sales offices	listed
Product Key					
	Path			Browse	
License File		950			
License File	Apply Lice				
License File	Apply Lice	(later			

b. License Utility Command Line:

Tool to apply license thru command line. This executable (SPW_15_LicenseUtility_cmd.exe) is available in the SigmaPlot installed folder

c. Syntax:

Usage1: SPW_15_LicenseUtility_cmd.exe CMDLINE="LICENSETYPE=PRODUCTKEY KEY=xxxx LOGFOLDERPATH=aaaa" Usage2: SPW_15_LicenseUtility_cmd.exe CMDLINE="LICENSETYPE=V2CFILE FILE=yyyy LOGFOLDERPATH=aaaa" Usage3: SPW_15_LicenseUtility_cmd.exe CMDLINE="LICENSETYPE=H2HFILE FILE=zzzz LOGFOLDERPATH=aaaa"

/?		Displays expected license apply syntax.
		This is the same as not typing any options.
CMDLIN	E	Mandatory first keyword followed by valid license parameters given within quote sign.
LICENSE	TYPE	This option is used to set license type, either product key or v2c file or h2h file.
PRODUC	ТКЕҮ	This keyword is used to define license type as product key.
V2CFILE		This keyword is used to define license type as v2c file.
H2HFILE		This keyword is used to define license type as h2h file.
KEY		This option is used to set product key value.
FILE		This option is used to set v2c or h2h file path location.
LOGFOL	DERPATH	This option is used to set log file path, which contains log information generated
		during the apply license process.
xxxx	Replace	this with product key value. (Ex.f1231abc-1ab1-4a99-96d1-6ccc6cba693).
уууу	Replace	this with the physical location of given v2c file in local machine (Ex. E:\SPW_15_License\license.v2c).
ZZZZ	Replace	this with the physical location of given h2h file in local machine (Ex. E:\SPW_15_License\license.h2h).
aaaa	Replace	this with the physical location of log file folder path in local machine (Ex. E:\SPW 15 License\log\).

2. License Activation Utility: Tool to create V2C file for the machines which are in air gapped environment and not able to activate license thru product key. This tool can be used on any other machine, which has access to the cloud hosted SigmaPlot license generation server without any restriction. This utility is available in SigmaPlot installed folder and need C2V file of the machine in air gapped / access restricted environment.





Improvements in SigmaPlot v15

a. License Activation Server:

- AWS Cloud based license activation server with 24/7 availability and 99.99% Monthly Uptime Percentage.
- Server domain name (**Inpixon.sentinelcloud.com**) can be whitelisted and better handled thru firewall or antivirus.
- Better load balancing with server IPs as they are managed in the cloud and service provider issue will not arise.

b. Additional Support:

- Windows 11 support.
 - Windows Insider Preview builds are not supported.
- Windows Server 2022 support for license manager.
- License activation tool to support air gap environment.
- Detach / Commute /External access support for network license.

c. License type specific improvements:

- 1. Standalone License:
- Product Key based activation: License activation thru product key should go smooth now with cloud hosted License Activation Server.
- Alternative C2V/V2C based activation: In case of failure to activate product key, SigmaPlot license utility will suggest activating the license thru alternative mechanism, where the user need to save the C2V file and send the same to the SigmaPlot Sales Channel to collect V2C file.

Produc SigmaP	Versi License 15.0 Annual	Ty Expired i Licen 121 lt-blr	se Man -03		
Pn	oduct Key Activa	tion Error			×
Than! in the	Connection to the Click 'Retry' to the	e license server failed.F y again, 'View Log' to vi	lease check your networ iew the error details in L	k and permissions. Ig Info tab.	listed
	c.				. *
New Lic Pro Produ	If you have probl also be activated the.C2V file to ge	em in activating license thru a.V2C file without nerate.V2C file through	e using product key, not accessing our license s i purchased sales chann	a that the license car erver.Please send el.	n
Licens	Retry	View Log	Activate through (2V	
-					





• **Air gap / Access restricted environment:** License can be activated thru C2V/V2C file approach by using the 'License Activation Utility' from some other machine which has access to 'Inpixon License Activation Server – inpixon.sentinelcloud.com' in the cloud.

ense Server Oure		This Machine V2C Generation	
License			107
Serial Number	775000015		
Product Key	dXXXXX16-2701-4a19-86c2	-bXXXXX53235e	
User Name	John		
Select C2V File	D:\Test_SPW15_MachineFi	ngerprint.c2v	
V2C File Path	D:\		
		Gene	erate V2C File
Log			
			~
			÷.
1.00			

- 2. Site License:
- **Product Key based activation:** License activation thru Single product key for the site should go smooth now with cloud hosted License Activation Server.

ection to the li 'Retry' to try a	cense server failed.F gain, 'View Log' to vi	Please check your network a	nd permissions.	
ection to the li 'Retry' to try a	cense server failed.F gain, 'View Log' to v	lease check your network a	nd permissions.	
		lew the error details in Log	Info tab.	^ listed
			>	
a have problem be activated the 2V file to gener	in activating licens ru a.V2C file without rate.V2C file through	e using product key, note th accessing our license servin purchased sales channel.	at the license can er.Please send	
Retry	View Log	Activate through C2	(-
R	have problem e activated the V file to gene etry	have problem in activating licens, e activated thru a.V2C file without V file to generate.V2C file through etry View Log	have problem in activating license using product key, note the activated thru a V2C file without accessing our license serv V file to generate. V2C file through purchased seles channel.	have problem in activating license using product key, note that the license can e activated thru a V2C file without accessing our license server. Please send V file to generate. V2C file through purchased sales channel.

 Alternative C2V/V2C based activation: In case of failure to activate product key, SigmaPlot license utility will suggest activating the license thru alternative mechanism, where the user need to save the C2V file and send the same to the SigmaPlot Sales Channel to collect V2C file.





• **Air gap / Access restricted environment:** All the site users license can be activated thru C2V/V2C file using the 'License Activation Utility' from some other machine which has access to 'Inpixon License Activation Server – inpixon.sentinelcloud.com' in the cloud.

ense Server Othe	r Machine V2C Generation This Machine V2	C Generation
License		
Serial Number	775000015	
Product Key	dXXXXX16-2701-4a19-86c2-bXXXXX53235e	
User Name	John	
Select C2V File	D:\Test_SPW15_MachineFingerprint.c2v	
V2C File Path	D:\	
		Generate V2C File
Log		
		~
		~
6		3

3. Network License:

- **Product Key based activation:** License activation thru product key should go smooth now with cloud hosted License Activation Server.
- Alternative C2V/V2C based activation: In case of failure to activate product key, SigmaPlot license utility will suggest activating the license thru alternative mechanism, where the user need to save the C2V file and send the same to the SigmaPlot Sales Channel to collect V2C file.
- Network Package: Separate package with license utility and required tools to install license manager in the server machine. This will facilitate to install license manager without installing SigmaPlot on that machine.
- Better VM Support: Improved support for virtual machine environments.
- Improved Admin Control Center: Better control center to manage network licenses.



← → C ③ localhost:194	7/_int_/config_to.html				G	2 2 4 0
Sentinel Adn	nin Control Center					
	Configuration Host Name: It-bir-	-03				
Sentinel Keys	Basic Settings Users	Access to Remote License Managers	Access from Remote Clients	Client Identities	Detachable Licenses	Network
Products	Allow Access to Remote Licenses	🔽 🚱 You may exper	ence a delay of a few minutes before your	changes take effect.		
Features	Broadcast Search for Remote Licenses Remote License Search Parameters	0				
Sessions						
Update/Attach						
Access Log						10
Configuration		Submit Cancel	Set Defaults			
Diagnostics						

 Detach/Commute/External Access: Supports detachable or roaming license, where the user can detach for specific period and provision to access the license server using the IP address of the license manager for remote working.

← → C () localhost:1947/_int_/c	onfig_detach.html				Q
Sentinel Admin	Control Center				
	Configuration Host Name: It-bi	r-03			
Sentinel Keys	Basic Settings Users	Access to Remote License Managers	Access from Remote Clients	Client Identities	Detachable Licenses
Products	On-Demand Detaching of Licenses				
Features	Enabled				
Sessions	Automatic Detaching of Licenses	100 days			
Update/Attach	Enabled				
Access Log	Allowed Offline Duration @ Common Detach Settings	2 hours			
Configuration	Reserved Licenses @	0 but at least 0	% of total licenses		
Diagnostics	Per Product Settings	Configure Submit Cancel	Set Defaults		

• **License Transfer:** Activated license can be transferred to new machine. For which, user need to collect the new machine fingerprint using the "License Utility" and transfer the active license to that machine using the fingerprint.





Jiep I. Neuplent Muchine. Concel machine iniger print thru an iD me	Ste	p 1: R	ecipient	Machine:	Collect	machine	finger	print t	thru an	ID file.
--	-----	--------	----------	----------	---------	---------	--------	---------	---------	----------

icense Activation	License In	formation N	etwork Lice	ense Transfer	Updates	Log Info	Contacts	
Select the role o	f current co	mputer						
Recipient	9	◯ Sender						
Step 1 : Use t some other m	nis option to achine.	create machi	ne fingerpin	t of this mach	ne where l	icense nee	d to be transfe	erred from
Collect inform	ation about	the recipient	computer					
Select file na	ume	Collect and	Save inform	ation				
Recipient file	e saved at	D:\test.id						

Step 2: Sender Machine: Generate a new license from existing license based on

fingerprint file(ID).

	on Network L	license Transfer	Updates	Log Info	Contacts		
Select the role of current computer							
O Recipient Sen	der						
Step 3 : Please make sure that ye machine	ou have already	created the recip	pient mach	ine fingerp	nt from th	e other	
Generate the license transfer file							
Select the license to transfer f	rom this list						
Key ID Pro	ducts						1
917746164693413342 Sig	maplot 15.0 Netv	vork					
Fait for the factor of the state							
Pick recipient machine ID file	D:\test.id						1
Pick recipient machine ID file	D:\test.id]]
Pick recipient machine ID file Save transfer license file at	D:\test.id Generate Tra	insfer License File	e]]
Pick recipient machine ID file Save transfer license file at	D:\test.id Generate Tra	insfer License File	e]]
Pick recipient machine ID file Save transfer license file at	D:\test.id Generate Tra	insfer License Fil	e]]
Pick recipient machine ID file Save transfer license file at	D:\test.id Generate Tra	insfer License Filv	e]]
Pick recipient machine ID file Save transfer license file at	D:\test.id Generate Tra	nsfer License Fil	e]]
Pick recipient machine ID file Save transfer license file at	D:\test.id Generate Tra	insfer License Fil	e]
Pick recipient machine ID file Save transfer license file at	D:\test.id Generate Tra	insfer License File	e]]

Step 3: Apply transfer license (.h2h) in the new machine using license activation tab.



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	inse information in	etwork License Trans	fer Updates	Log Info	Contacts		
Active License							e l
Produc Versi. SigmaP 15.0	. License Ty Exp Annual 120	ired i License Man It-blr-03					
Signar 15.0	Annual 120	10-011-05					
Thank you for p	uchasing SigmaPlot	If you have any quest	ione plasea o	ontact one	of the cales	offices listed	
in the contacts ta	b.	. Il you nave any ques	ions please o	Untact One	or the sales	onices listed	
New License	201						
O Product Key	OV2C File	H2H File					
Product Key							
Lisses Ells Dath					_		
License rile Path					Br	owse	
	Apply License						

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Installing SigmaPlot

Please close Excel before installing SigmaPlot.

Running SigmaPlot installation (SigmaplotInstaller.exe) executable should bring the following progress windows one after another:



It may take a little while bringing up the installation dialogs as follows since SigmaPlot is verifying the contents and or downloading/installing components, press Next button:



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Similarly, press Next button, and elect the appropriate radio button in the follow up dialog then press Next to proceed:

SigmaPlot 15.0	- 🗆 🗙	∑ SigmaPlot 15.0 - □ ×
SigmaPlot	Welcome to the SigmaPlot 15.0 installation Wizard	License Agreement You must agree with the license agreement below to proceed.
R	It is strongly recommended that you exit all Windows programs before running this setup program.	^
	Click Cancel to quit the setup program, then dose any programs you have running. Click Next to continue the installation.	THIS LICENSE AGREEMENT IS YOUR PROOF OF LICENSE. THIS License Agreement ("License Agreement") IS A LEGAL AGREEMENT BETWEEN YOU (EITHER AN INDIVIDUAL OR ENTITY) AND INPIXON (hereinafter "INPIXON"). TO
Global Curve	WARNING: This program is protected by copyright law and international treaties.	USE A SINGLE-USER VERSION OF THE SigmaPlot® SOFTWARE (hereinafter "SOFTWARE").
	Unauthorized reproduction or distribution of thisprogram, or any portion of it, may result in severe civil and criminal penalties, and will be prosecuted to the maximum extent	If you do not agree to the terms of this License Agreement, immediately return the package. This License Agreement shall apply only if you have not signed v
<u>Newsyler</u>	possible under law.	 I accept the terms of the license agreement I do not accept the terms of the license agreement
	< Back Next > Cancel	Reset < Back Next > Cancel

Enter user name, company/organization name, and serial number:

<u>U</u> ser Name:			
Your name			
Organization:			
Company name			
<u>S</u> erial No:			
775			
Enter the serial number supplie number please visit : www.syst	d by Sales Office. If you nee tatsoftware.com or call your	d an evaluation : local Systat Offic	serial :e.

Then SigmaPlot dialog shows the path to the default installation location, the next dialog shows the installable components.

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∑ SigmaPlot 15.0 — □ X	SigmaPlot 15.0 — □
Destination Folder Select folder where setup will install files.	Custom Setup Choose the program features you would like to install.
The Installation Wizard will install files for Sigmaplot in the following folder. To put them into a different folder, click the Change button, and select another folder. You can choose not to install Sigmaplot by clicking Cancel to exit the Installation Wizard. Destination Folder C:\Program Files (x86)\Sigmaplot\SPW15 Change Destination Folder Change Destination Folder 357,622 KB Remaining Disk Space: 317,089 MB	Click on an icon in the list below to change how a feature is installed.
< <u>Back</u> <u>N</u> ext > Cancel	< <u>B</u> ack <u>N</u> ext > Cancel

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There is no license key/file required at this point since SigmaPlot will be installed with a 30 days trial license which can be updated after the installation. Then, please follow the rest of the progress windows/dialog(s) to proceed with the installation.

eady to Install Sig Click Next to continu	imaPlot 15.0 ie	Installing The prog	SigmaPlot 15.0 ram features you selected are being configured
Click Back to cha	nge any information OR click Cancel to Exit the Wizard	1	Please wait while SigmaPlot 15.0 is installing. This may take several minutes.
Installation :	Standalone	50	Status
Destination Folder :	C:\Program Files (x86)\Sigmaplot\SPW 15		File: sp~pagwf.dll, Directory: C:\Program Files (x86)\Sigmaplot\SPW15 Size: 2567680
License Type :	Evaluation License		
Create Desktop	Shortcut		
🔽 Cache Installatio	on Information		

Select "Finish" button to complete the installation, here you have options to check/uncheck some checkboxes as:



Note: To register various components, SigmaPlot required running at least once as administrator, close SigmaPlot if opened then right click on the SigmaPlot desktop icon and select "Run as administrator"



Uninstalling SigmaPlot

Uninstalling SigmaPlot requires going into "Programs and Features" under the Control Panel. Select SigmaPlot 15 from

the installed programs and click on "Uninstall" on the top, then proceed with the following dialog, press Next button:

	P	SigmaPlot	15.0	- I ×	
Control Panel Home	Uninstall or change a progra	SigmaPlot The progr	15.0 Requirements am requirements are being configured.		
View installed updates	To uninstall a program, select it from				
Turn Windows features on or off	Organize Uninstall Change	12	Please wait while SigmaPlot 15.0 requirements ar take several minutes.	e configured. This may	
Install a program from the network	Name	D/GV	Status:		Version
			< <u>B</u> adk	Next > Cancel	
	∑ SigmaPlot 14.0		Systat Software Inc.,	1/20/2022	14.0
	SigmaPlot 14.5		Systat Software Inc.,	8/4/2022	14.5

Press the Next button after selecting 'Uninstall' radio button then view the progress bar then press Finish button to complete the uninstallation:

∑ SigmaPlot 15.0	- 🗆 X	∑ SigmaPlot 15.0 — □ ×
SigmaPlot	Application Maintenance Choose a maintenance operation to perform:	Uninstalling SigmaPlot 15.0 The program features you selected are being removed
Re De Re	Modify Change which application features are installed. Displays the select features dialog which lets you configure individual features. Repair	Please wait while Uninstalling SigmaPlot 15.0. This may take several minutes. Status: File: Box Plot.JPG, Directory: C:\Program Files (x86)\Sigmaplot\SPW15\Samples\Sample Graphs\
Global Curve	Reinstall missing or corrupt files, registry keys and shortcuts. Preferences stored in the registry may be reset to default values.	
	< Back Next > Cancel	< Back Next > Cancel





License Activation/Update:

How to Update Your SigmaPlot License:

Using Product Key or Site/Network License File (*.v2c)

You can update your SigmaPlot License using a product key or a site license file (*.v2c).

a. Using a Product Key (online license installation)

If you have a **Product Key**, you must be connected to the Internet to install the license.

1. After installing, right-click on the SigmaPlot icon on your desktop and select Run as administrator



You may need to enter an administrator username and password to run. If there is no license available, then the

SPW_15_LicenseUtility dialog box appears:



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Click **OK**. And go to step 3.

If a trial or any other license still available then SigmaPlot would launch without the above dialog.

2. After launching SigmaPlot, click the Help top tool bar menu then press License Status ribbon

S = < > 2 0 m++			SigmaPlot - No	otebookt	
Home Worksheet C	reate Graph Graph Page	Analysis Report	Tools Macros He	Ip	
Contents SigmaPlot Tutorial Tip of the Day	 Users Guide Statistics Transforms and Regression 	Graphs Statistics Tr	ansforms Nonlinear Macro Regression Data	Home Technical Product Page Support Feedback	License About Status SigmaPlot
Help	Guides	Si	ample Files	On the Web	License
Notebook Manager 🛛 📮 🗙	🛛 🚺 Data 1 🗙				
Notebook ·	1 2	3	4 5	6 7	8
Notebook1	1				
Section 1	3				
	4				

The **SigmaPlot 15 License Utility** dialog box appears. In that case, either you have a product key or '*.v2c' license file. Select the 'License Activation' tab under **New License**, group select **Product Key** radio button

ISE ACUVAUUT	icense Information	Network	License Transfer	Updates	Log Info	Contacts	
Active License							
Product Name	e Version	License	Туре	Expired in	i Days	License M	1anager
۲.							>
Active License	not found. Please a	oply a new l	icense.				
New License							
Product Key	V2C File	Он	2H File	_			
Product Key							
License File Pa	h					Brows	e
	Apply Licens	e					

3. Enter the alpha-numeric product key into the field and click Apply License





At this point license utility will attempt to connect internally (one time connection) to our following license server(s) to install the license:

inpixon.sentinelcloud.com

PS: If required, please allow/white-list it in your security/firewall to establish one time communication to our license server

Once communication to our license server is established and license is installed. the **SigmaPlot 15 License Utility** dialog box appears to inform you that the license was updated successfully.



4. Click OK to launch SigmaPlot

b. Using a *.v2c Site License File

Follow these instructions if you have received a (*.v2c) license file for a site or standalone installation:

- 1. In SigmaPlot 15 License Utility dialog box, click Browse
- 2. Press **Browse** button and then select the *.v2c license file which SigmaPlot sales team may have provided you, and click **Open**
- 3. Click **Apply License**
- 4. Click OK



				1.2222.0225.02		1220030444444444	
e Activation	License Information	Network	License Transfer	Updates	Log Info	Contacts	
Active License							
Product Nam	ne Version	License	е Туре	Expired in	n Days	License	Manager
<							>
Active Licens	e not found. Please a	pply a new	license.				
New Licence							
		04					
O Product Ke	ey	Он	12H File	_			
O Product Ke	ey V2C File	OH	12H File				
Product Key	ey V2C File ath	OH	12H File			Brow	/se
O Product Key Product Key License File P	ey V2C File ath Apply Licens	OH	12H File			Brow	/se
O Product Key Product Key License File P	ey <u>V2C File</u> ath Apply Licens	OH	12H File			Brow	/se
O Product Ka Product Kay License File Pr	ey V2C File ath Apply Licens	OH	12H File			Brow	/se
O Product Key Product Key License File P	ey V2C File Apply Licens	OH	12H File			Brow	/se
O Product Ke Product Key License File P	ey V2C File ath Apply Licens	OH g	12H File			Brow	/se

You can repeat these steps to see the status of perpetual or time limited licenses.

Tip: You can run the **SigmaPlot 15 License Utility** by double-clicking **SPW_15_LicenseUtility.exe** from the SigmaPlot application directory (by default C:\Program Files (x86)\SigmaPlot\Spw15).

c. For network licenses, please visit <u>https://systatsoftware.com/networkusers/</u>