

Aptech Premier Support and Platinum Premier Support for GAUSS and GAUSS Engine

Technical Support

- Unlimited priority technical support.
- Fax, Email and telephone access to Aptech's well-trained technical support team
- Timely and convenient answers to your technical questions on GAUSS or GAUSS Engine and applicable in-house GAUSS applications

Product Maintenance

- User account on our website where you can download the latest revision of any in-house GAUSS product you own, 7 days a week, 24 hours a day

To log in for downloading, go to www.Aptech.com and click on Support, then Premier Support Contract Download; use your Premier Support login and password to access your site

Savings and Benefits

- Limited-time discounts on selected new products
- Updates to GAUSS or GAUSS Engine as applicable at either discount or no cost
- Laptop use of your applicable GAUSS or GAUSS Engine license. (Note: Both licenses cannot be in use at the same time)

Feature/Benefit	Premier Support	Platinum Premier Support
Technical support	✓	✓
User account on Aptech's website	✓	✓
Limited-time discounts on new products	✓	✓
Laptop use of applicable GAUSS or GAUSS Engine license	✓	✓
Significant discounts on updates to GAUSS or GAUSS Engine	✓	
Updates to GAUSS or GAUSS Engine at no additional cost by download		✓
Updates to all in-house GAUSS applications at no additional cost by download		✓

Premier Support and Platinum Premier Support are annually renewable programs that provide you with important benefits including technical support, product maintenance and substantial cost-saving features for your GAUSS or GAUSS Engine licenses

Technical Support

Product Maintenance

Savings and Benefits

GAUSS™

